



Quality Policy

CTA Civils Ltd are committed to recruiting and providing full time and temporary staff to the rail and construction sectors by allocating resources in a measured and efficient manner.

We endeavour to provide a structured, and quality assured professional service which adheres to legal, statutory and customer requirements and all relevant industry standards.

In order to maintain a competitive edge, we recognise the need to go the extra mile to satisfy our customers by aiming for a consistently high standard which illustrates our reliability, trustworthiness and conscientiousness.

We will implement clear and SMART quality objectives that adhere to this policy and disseminate these to all staff and ensure that they are monitored and systematic reviewed on a periodic basis by management.

We are committed to continually improving the overall effectiveness of the CTA Civils Quality Management System and its performance, which may be via means undertaken in conjunction with our interested parties, suppliers and customers.

Measures shall be implemented to ensure that this quality policy is communicated and understood within the organisation, as part of the mandatory CTA company induction and on changes to this policy.

Senior Management will review this policy periodically to ensure its continued relevance to the organisation as part of the annual Management Review process.

Signed on behalf of CTA Civils Ltd

A handwritten signature in blue ink, appearing to read "B Hatton".

Bradley Hatton

Director

05 June 2024